



TaurangaCity

Job description

Title	Technical Lead - Network
Number	9IT259; 100764
Group	Chief Operating & Financial Office
Division	Digital Services
Reports to	Digital Networks & Security Operations Manager
Direct reports	N/A
Date	14/03/2024

Job holder commitment

The job holder accepts as a fundamental requirement of their employment that they must demonstrate a personal commitment to:-

- modelling organisational values at all times
- a safe and healthy work environment
- assisting Council to fulfil its Civil Defence responsibilities

At TCC we uphold the principles of Te Tiriti o Waitangi by engaging in an effective and meaningful partnership with tangata whenua. We are committed to developing our knowledge and understanding of te reo Māori, tikanga Māori, Mātauranga Māori and our partnership with tangata whenua.

Job purpose

The primary purpose of this role is to provide specialist technical leadership, strategic guidance and advice to the organisation across the network including planning, architecture, and design, and leading the execution of technical solutions. This role will provide thought-leadership to their peers and act as a mentor and guide in technical matters for the team.

Key outcomes

Management of networking platforms	• Lead the development and implementation of frameworks for technical standards and procedures • Implement and manage a programme of continuous improvement to address risks, enhancements, resilience and improvement opportunities • Monitor industry trends and developments, such as AI, and incorporate into planning cycles for lifecycle, security and general technology advancements.
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	• Act as the primary technical escalation point across the Council's heterogeneous network infrastructure. • Be an active stakeholder in the vision and strategy for the Council future Network operating environment. • Continuously assess the Councils network platform delivery capability. • Actively pursue consolidation and assessment opportunities to right size and promote operational and platform efficiencies. • Collaborate with Product Owners to identify, scope, design, refine and size work ready for sprint delivery.
Solutions architecture	• Lead technical direction for networking solutions and platforms, citing innovation, organisational needs, and stability/capacity of systems. • Ensure technical designs align with Digital Services strategy and policies (e.g.) technology stack, lifecycle, security, privacy. • Contribute to Digital Services strategic planning of systems architecture and delivery roadmap. • Support new Digital initiatives, ensuring security is by design, and a represented at an early stage to ensure alignment with all Council security and architecture frameworks and blueprints. • Leverage relationships with stakeholders and wider Digital teams to understand current state and desired outcomes and work with partners and the team to optimally achieve these. • Monitor the internal and external business environment for any business risks or opportunities which may impact solution design. • Effectively present and discuss findings, options and recommended solution design and architecture to stakeholders, architects, partners, and team members.
Provide effective Team Leadership	• Champion TCC's ways of working and secure by design approach, leveraging the CIA triad and agile values to support our teams' agile network delivery and security narrative. • Guidance, mentoring, and coaching is provided to team members, minimising single point dependencies. • Act as an escalation point for the Connectivity Team. • Actively support Agile, DevOps and collaborative working methods. • Openly collaborate with other teams across Digital Services, seek and provide both guidance and support.

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The job description is not an exhaustive list of requirements, the job holder will be required to perform tasks assigned to them that are not explicitly described in this document.

Person specifications

Essential
• Tertiary qualification to degree level in Information Technology or an equivalent level of learning gained through experience. • Professional industry certification(s) in Core Infrastructure (Server/Network/Cloud) environments – planning design, implementation & management. • 10 + Years of Experience in relative role. • 2 + Years of Experience working in ITIL, Agile, DevOps delivery models. • Experience of architectural frameworks and architecture modelling software. • Experience coaching, mentoring, and developing team members. • Strong project management skills, task focused and results oriented delivery, time management, prioritisation, multi-tasking. • To successfully deliver our Digital Strategy, there will be a requirement for you to adopt a flexible approach to your hours of work, to be able to respond to alerts and/or responses between the hours of 6.00am – 6.00pm, Monday to Sunday inclusive.

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Our values

Pono / Integrity

We do what we say we will do

Manaakitanga / Respect

We listen to all views and show we care

Whāia te tika / Service

We do the right thing for our community
and each other

Whanaungatanga / Collaboration

We work together and create connections